



Member's Code of Conduct

Introduction

The Croatian Community Centre (QLD) Limited (hereafter referred to as “CCCQ”) is dedicated to fostering a welcoming, respectful, and inclusive environment for all members. This Code of Conduct outlines the expectations for member behaviour to ensure a positive experience for everyone involved.

1 Respect and Dignity

Treat all members, guests, and staff with respect and dignity, regardless of their background, beliefs, or opinions.

Engage in open and constructive dialogue, valuing diverse perspectives and experiences.

2 Inclusivity

Promote an inclusive environment where all individuals feel welcome and valued.

Avoid discriminatory language or behaviour based on race, ethnicity, gender, sexual orientation, religion, or any other personal characteristic.

3 Integrity and Honesty

Conduct oneself with integrity and honesty in all interactions and communications.

Avoid any form of dishonesty, fraud, or misrepresentation in dealings with CCCQ or its members.

4 Responsibility and Accountability

Take responsibility for one's actions and their impact on others.

Be accountable for upholding the values and standards of CCCQ.

5 Confidentiality

Respect the confidentiality of personal information shared within CCCQ.

Do not disclose sensitive or private information about other members without their consent.

6 Compliance with Policies

Adhere to all CCCQ policies, rules, and regulations, including those related to safety, health, and conduct.

Familiarise oneself with CCCQ's Constitution.

7 Conflict Resolution

Address conflicts or grievances in a constructive and respectful manner.

Seek assistance from CCCQ committee when necessary.

8 Participation and Engagement

Actively participate in CCCQ activities and events, contributing positively to the community.

Volunteer time and skills to support CCCQ's purpose.

9 Substance Use

Refrain from the use of illegal substances on CCCQ premises.

Consume alcohol responsibly.

10 Violent and Abusive Behaviour

Any form of violent or abusive behaviour, including but not limited to physical aggression, verbal abuse, intimidation, or harassment, will not be tolerated.

Such behaviour will be addressed promptly and seriously by the Management Board, in accordance with Article 8 of the CCCQ Constitution, which may result in disciplinary action, including suspension or termination of membership.

11 Reporting Violations

Report any violations of this Code of Conduct, including incidents of violent or abusive behaviour, to CCCQ committee.

Cooperate with any investigations related to breaches of conduct.

12 Conclusion

By becoming a member of the Croatian Community Centre (QLD) Limited, you agree to uphold this Code of Conduct and contribute to a positive and enriching environment for all. Failure to adhere to these guidelines may result in disciplinary action, including suspension or termination of membership.

This Code of Conduct is subject to periodic review and may be updated to reflect the evolving needs of CCCQ and its members. Thank you for your commitment to fostering a positive community!